

Terms of Use B&B HOTELS Italy - Customer Reviews

Last update: 07/01/2025

Terms of Service updated on July 1, 2025.

B&B HOTELS wishes to thank all customers who, through their feedback, contribute to the continuous improvement of the welcome and services offered in the network's hotels.

Please read these Terms of Use (the "Terms of Use") for the customer review service carefully.

The hotels in the B&B HOTELS network are managed by the companies listed below:

- B&B HOTELS FRANCE, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet, 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 378 047 500;
- B&B DREAMLAND HOTEL, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet, 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 808 416 960;
- TANDEM SAS, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 9 boulevard Romain Rolland 75014 Paris (France), registered with the Registre du Commerce et des Sociétés of Paris under the number 908 119 746;
- B&B TAKEOVER, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet, 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 904 728 649;
- B&B HOME FRANCE, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet, 29200 BREST (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 920 291 150;
- B&B HOTELS THIONVILLE YUTZ CAROLINGIENS, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 254 467;
- B&B HOTELS REIMS CENTRE GARE, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 283 821;
- B&B HOTELS Thionville Yutz Vieux Bourg, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 284 043;
- B&B HOTELS BOULOGNE SUR MER CENTRE LES PORTS, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 282 120;
- B&B HOTELS LILLE VILLENEUVE D'ASCQ, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest

(France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 249 210;

- B&B HOTELS BLOIS VALLÉE MAILLARD, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 248 618;
- B&B HOTELS LILLE ROUBAIX, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 283 086;
- B&B HOTELS LIMOGES NORD, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 283 201;
- B&B HOTELS ORLÉANS NORD SARAN, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 283 763;
- B&B HOTELS LE MANS CENTRE, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 282 781;
- B&B HOTELS ORLÉANS CENTRE FOCH, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 281 114;
- B&B HOTELS ANNEMASSE, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 279 779;
- B&B HOTELS BORDEAUX AÉROPORT IB, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 280 652;
- B&B HOTELS TOULOUSE UNIVERSITÉ, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 255 704;
- B&B HOTELS LOURDES, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 283 136;
- B&B HOTELS NÎMES CAISSARGUES, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 254 236;
- B&B HOTELS VIRY CHATILLON, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 254 806;
- B&B HOTELS VITRY SUR SEINE A86 BORDS DE SEINE, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 247 792;

- B&B HOTELS NIORT MARAIS POITEVIN, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 251 075;
- B&B HOTELS CERGY PIERRELAIE, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 282 278;
- B&B HOTELS MARSEILLE BONNEVEINE, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 254 269;
- B&B HOTELS GRENOBLE UNIVERSITÉ, a simplified joint-stock company organized and existing under the laws of France, with its registered office at 271 rue du Général Paulet 29200, Brest (France), registered with the Registre du Commerce et des Sociétés of Brest under the number 819 282 682;
- B&B HOTELS BELGIUM, a limited liability company organized and existing under the laws of Belgium, with its registered office at Place Marcel Broodthaers 8 (REGUS Brussels South Station – South Center Titanium), 1060 Saint-Gilles (Belgium), registered with the Banque-Carrefour des Entreprises (BCE) under the number 0693.764.388;
- B&B HOME BELGIUM, a limited liability company organized and existing under the laws of Belgium, with its registered office at Place Marcel Broodthaers 8 (REGUS Brussels South Station – South Center Titanium), 1060 Saint-Gilles (Belgium), registered with the Banque-Carrefour des Entreprises (BCE) under the number 1011.289.534;
- B&B HOTELS SWITZERLAND GMBH, a limited liability company organized and existing under the laws of Switzerland, with its registered office at rue Bovy-Lysberg 2 – c/o CMS von Erlach Poncet SA, Succursale de Genève, 1204 Geneva (Switzerland), registered with the Commercial Register of Geneva under the number CHE-422.607.448;
- B&B HOTELS LUXEMBOURG SARL, a private limited liability company organized and existing under the laws of Luxembourg, with its registered office at 3, rue Gerhard Mercator L-2182 Luxembourg, registered with the Luxembourg Business Register (LBR) under the number B294919;
- B&B HOTELS GERMANY GMBH, a limited liability company organized and existing under the laws of Germany, with its registered office at Altkönigstraße 10, 65239 Hochheim am Main (Germany), registered with the Commercial Register of the District Court of Wiesbaden under the number HRB 31371;
- B&B HOTELS MANAGEMENT GmbH, a limited liability company organized and existing under the laws of Germany, with its registered office at Altkönigstraße 10, 65239 Hochheim am Main (Germany), registered with the Commercial Register of the District Court of Wiesbaden under the number HRB 33687;
- B&B HOTELS BOCHUM GMBH, a limited liability company organized and existing under the laws of Germany, with its registered office at Altkönigstraße 10, 65239 Hochheim am Main (Germany), registered with the Commercial Register of the District Court of Wiesbaden under the number HRB 295910;
- B&B HOTELS Essen GmbH, a limited liability company organized and existing under the laws of Germany, with its registered office at Altkönigstraße 10, 65239 Hochheim am Main (Germany), registered with the Commercial Register of the District Court of Wiesbaden under the number HRB 295932;

- B&B HOTELS ITALIA S.P.A, a joint-stock company organized and existing under the laws of Italy, with its registered office at Via Giacomo Leopardi, 1 – 20123 Milan (Italy), registered with the Chamber of Commerce of Milan under the number 06291950969;
- B&B HOTELS AUSTRIA GMBH, a limited liability company organized and existing under the laws of Austria, with its registered office at pA CCFA, Am Heumarkt 10 1030 Vienna (Austria), registered with the Companies Register of Vienna under the number FN 461990;
- B&B HOSPITALITY ESPAÑA, S.L., a limited liability company organized and existing under the laws of Spain, with its registered office at Calle Luis Pasteur S/N, San Sebastián de los Reyes (28703), Madrid (B&B Hotel Madrid Aeropuerto T4) (Spain), registered with the Commercial Registry of Madrid under the number B66209693 (Sheet M-684467, Volume 38485, Folio 105);
- CBBHP – HOTELS IN PORTUGAL, S.A., a public limited company organized and existing under the laws of Portugal, with its registered office at Rua Vasco da Gama 5, parish of Moscavide e Portela, municipality of Loures 2685-244 Loures (Portugal), registered with the Commercial Registry of Lisbon under the number 514 820 705;
- B&B HOTELS HUNGARY KFT., a limited liability company organized and existing under the laws of Hungary, with its registered office at Fiastyúk utca 4-8 2. em., Budapest 1139 (Hungary), registered with the Companies Register under the number 01-09-333861;
- B&B HOTELS LJUBLJANA, TURIZEM IN HOTELIRSTVO, D.O.O., a limited liability company organized and existing under the laws of Slovenia, with its registered office at Tabor 9, 1000 Ljubljana (Slovenia), registered with the Slovenian Business Register under the number 8292965000;
- B&B HOTELS DENMARK APS, a limited liability company organized and existing under the laws of Denmark, with its registered office at Gammel Kongevej 1, 1610 Copenhagen V (Denmark), registered with the Danish Business Authority under the number 40380388;
- B&B HOTEL PRAGUE-CITY S.R.O, a limited liability company organized and existing under the laws of the Czech Republic, with its registered office at Karin, Prvniho pluku 674/29 – 186 00 Prague 8 (Czech Republic), registered with the Commercial Register under the number 247 82 173;
- B&B HOTELS POLSKA SP. Z O.O., a limited liability company organized and existing under the laws of Poland, with its registered office at Place Przymierza 6 03-944 Warsaw (Poland), registered with the National Court Register under the number KRS 0000302122;
- B&B HOTELS NETHERLANDS B.V., a limited liability company organized and existing under the laws of the Netherlands, with its registered office at Herikerbergweg 238, Luna Arena-1101CM Amsterdam (Netherlands), registered with the Netherlands Chamber of Commerce under the number 862421445;
- B&B HOTELS FLORIDA LLC, a limited liability company organized and existing under the laws of the United States, with its registered office at 1101 Brickell Ave, Suite N-1000 Miami Florida 33131 (United States), registered with the Secretary of State Division of Corporations under the number SR# 20233165164;
- B&B HOTELS UK LIMITED, a limited liability company organized and existing under the laws of England, with its registered office at 73 Cornhill London EC3V 3QQ (United Kingdom), registered with the Registrar of Companies for England and Wales under the number 13984153.

1. **Preamble**

B&B HOTELS offers its customers the opportunity to leave a review after their stay through a satisfaction questionnaire that the customer receives via a link to the email address provided at the time of booking.

Access to the aforementioned link implies acceptance of these terms of use.

B&B HOTELS reserves the right to update these terms of use at any time.

B&B HOTELS reserves the right to modify, suspend, or cancel the customer review service at any time and for any reason.

The review service is offered to customers of all B&B HOTELS. These terms of use govern the methods of use and the responsibilities of customers, in compliance with current legislation.

2. Customer Reviews: Service Overview

B&B HOTELS offers its customers the opportunity to express opinions and communicate with the hotels where they have stayed. The customer review service provides the opportunity, following a stay, to express an opinion about a hotel, to which the latter has the opportunity to respond.

2.1 Customer Obligations

B&B HOTELS establishes the principles and rules that customers must respect for their reviews to be accepted and published.

By writing and submitting the review, the customer takes responsibility that it authentically reflects the experience lived during their stay. The customer also guarantees that they are not personally or professionally linked to the hotel, have not received any compensation of any kind, and that their judgment is genuine.

A customer's opinion is understood as the free expression regarding their stay experience expressed through an opinion based on quantitative or qualitative elements of appreciation.

By providing a review, the customer assumes they have the legal capacity to do so, being over 18 years of age.

The customer acknowledges being fully aware that the opinions they express must correspond to their real experience of the specific stay being evaluated.

B&B HOTELS reserves the right to publish on the website, or on any other means of communication and dissemination, the opinions expressed by its customers. They will not be able to claim rights of dissemination, reuse, reproduction, representation, adaptation, translation, and distribution of the reviews.

B&B HOTELS guarantees that in case of publication, the identity of the customer who authored the review will remain anonymous (in the display mode of first name and last initial: "Martin D").

2.2 Collection of reviews by B&B HOTELS

To submit a review, the customer, a few hours after leaving the hotel, receives an email at the email address provided at the time of booking, including a link, through which they can access the satisfaction questionnaire that they are invited to fill out, within a limited period of 30 days.

It remains understood that the submission of the review cannot in any way entail any compensation, whether of a financial nature or otherwise, from B&B HOTELS in exchange for the submission of such review.

2.3 Moderation of reviews

It should be noted that B&B HOTELS reserves the right not to publish or to permanently remove without notice reviews that violate these Terms of Use. B&B HOTELS reserves the right to suspend or cancel access to the customer review service.

Since this automatic moderation tool may not be able to identify all illegal content and/or content that violates the rights of third parties, customers release B&B HOTELS from any legal action or claim for damages following the publication of reviews that prove to be illegal or harmful to the rights of third parties.

Please note that any exchange or attempt to exchange personal data or contact information is considered contrary to these terms of use and may be subject to modification and/or limitation.

As part of the process of standardizing our customer reviews (a posteriori moderation or follow-up investigations), B&B Hotels reserves the right to contact the customer to verify the authenticity of the review.

B&B HOTELS provides customers with a link, on digital platforms, which allows them to report a review via a contact form.

2.4 Rules of Use

Each customer is legally held responsible for the use they make of the review service and the judgment expressed is under their sole responsibility. For this reason, any access made through the invitation received at the end of the stay is considered to be made by the customer holding the reservation and refers only to it. B&B HOTELS warns against the use, transmission, or collection of personal data in place of the legitimate owner. It also warns against engaging in illegal conduct contrary to morals or public order and that violates or may violate the rights of third parties, including intellectual property rights.

By way of example and not exhaustive, in general, the customer undertakes to respect the following:

- the protection of personal data of individuals
- intellectual and industrial property,
- respect for public order rules regarding the content of online information, the secrecy of correspondence, and the prohibition of intercepting electronic communications.

Given the nature strictly linked to the stay in a B&B HOTEL, the customer also agrees to:

- make strictly personal use of their access to the link and not to disclose it to third parties for any reason (for personal or commercial purposes),
- not to disseminate comments, images, or URLs that link to websites with particularly offensive, denigrating, defamatory, racist, xenophobic content, that incite pedopornography, pedophilia, suicide, discrimination, hatred on the basis of a person's geographical origin or their belonging or

not belonging to a particular ethnicity, nationality, race or religion, to the commission of crimes or offenses, to acts of terrorism or to the apology of war crimes or crimes against humanity,

- not to commit crimes and illegal acts that violate the safety of people and, in particular, not to harass, persecute or threaten anyone,
- not to commit acts of piracy that violate copyright,
- not to transmit or use malicious software (trojans, spyware, viruses, etc.) or any other malicious program for the computer system and/or for the data of other customers,
- not to use the review service to advertise, in favor of any advertiser, service provider, manufacturer, etc.
- not to communicate e-mail addresses or telephone numbers, nor create hyperlinks to other Internet sites or service platforms,
- not to use the review service in a fraudulent, abusive, or excessive manner, in particular by voluntarily or involuntarily causing congestion of the service through indiscriminate direct mail advertising (spamming, mass e-mails, junk e-mails, mail bombing) or the sending of provocative or trolling messages that could interrupt the normal usability of the service,
- not to reproduce, represent, make available, or communicate works or objects protected by copyright or a related right without the authorization of the holders of such rights,
- not to proceed with the reproduction, provision, or resale in any form of the service, even if partial, as this will be considered a violation of the intellectual property rights of B&B HOTELS.

In order to ensure the authenticity of the available reviews, the customer also undertakes not to intentionally or unintentionally carry out activities such as:

- hiding/concealing one's true identity,
- connecting or attempting to connect to the service without being entitled to do so,
- collecting data belonging to another natural or legal person,
- acting in place of another natural or legal person, appropriating their access,
- altering, modifying, or accessing data or information belonging to other customers,
- interrupting, limiting, slowing down, preventing, or disrupting the normal operation of the service,
- modifying or destroying all or part of the information available on the service.

B&B HOTELS reserves the right to delete reviews that do not respect these prerogatives.

2.5 Reasons for rejecting a review

B&B HOTELS reserves the right to refuse the opinion transmitted by a User through the customer opinions service in the following cases:

- if the content of the review is illegal;
- if it is believed that civil or criminal liability may be incurred;
- if the content of the review or the field relating to the author contains offensive language or profanity;
- if the content of the review contains random characters or sequences of words without any meaning;
- if the content of the review is not related to the topic in question;
- if the content of the review contains specific elements that raise a conflict of interest;

- if the content of the review is written in such a way as to be incomprehensible;
- if a customer leaves an inappropriate comment on other content or on their author;
- if the content of the review contains personal information (e.g. name, surname, telephone number, physical address or e-mail address);
- if the content of the review includes a credit card number, a social security number, a bank account number, or any other information that could be used for identity theft;
- if the content of the review reveals that the customer has not completed their consumption experience;
- if the content of the review includes a call to legal action;
- if the content of the review mentions websites, includes hyperlinks, URLs, e-mail addresses, or telephone numbers, including those of the customer;
- if the content of the review is clearly spam;
- if the review does not contain any title or text content.

In case of rejection of a review, B&B HOTELS will inform the author of the review by any means of the reasons for the rejection.

2.6 Publication and reproduction of reviews

Reviews relating to a hotel will be viewable on the dedicated page on the B&B HOTELS website and on mobile applications within a maximum period of 72 hours from the submission of the review.

Reviews will be saved on the B&B HOTELS website and mobile applications for a period of 24 months from their publication and sorted from most recent to least recent by default.

An overall score is displayed for each review. It corresponds to the score entered for the question about the stay as a whole (Overall score).

The overall score includes all customer ratings who have completed the satisfaction questionnaire and includes ratings from reviews without a title or without text content in the main comment. It is calculated using a special algorithm to evaluate a hotel.

The most recent customer reviews have a greater weight. The calculation is based on data from the last 24 months from all sources. The actually displayed rating is the overall rating, represented in the form of circles, as in the following examples:

- a score of 3 or 3.1 or 3.2/5 will be displayed as 3/5
- a score of 3.3 or 3.4 or 3.5/5 will be displayed as 3.5/5
- a score of 3.6 or 3.7/5 will be displayed as 3.5/5
- a score of 3.8 or 3.9 or 4/5 will be displayed as 4/5

2.7 Reporting abuse on a review and non-publication

Anyone can report inappropriate content of a review published on the B&B HOTELS Site if they believe that its content is abusive.

Customers have the option to request the modification/deletion of their own review or, if the conditions are met, of that of third parties by requesting it through the appropriate link that accompanies each review.

All changes or replacements of reviews entail a new moderation process.

No review may be published if it does not comply with these terms of use. In all these cases, the author of the review will be informed.

3. Commitment and responsibility of B&B HOTELS

B&B HOTELS reminds that the Internet is not a secure network. In such circumstances, the User is required to take all appropriate measures to protect their own data and/or software from contamination by any viruses circulating on the Internet or from the intrusion of third parties into their computer for any purpose, and to implement the usual security measures to protect their device.

B&B HOTELS implements the means at its disposal to guarantee access to the customer review service but cannot provide guarantees on connection standards (e.g. the speed which also depends on the number of Users connected simultaneously).

B&B HOTELS is not responsible for the content accessible via the Internet and for the damage that may result from its use.

B&B HOTELS cannot be held responsible for the use of data or information that the customer may have entered on the Internet through the customer review service.

B&B HOTELS declines all responsibility for the consequences of a fraudulent, abusive or excessive use of the customer review service, such as its voluntary or involuntary congestion or the sending to the User of uncontrolled e-mails or mailings by means of information collected by third parties.

By making the customer review service available to Users, B&B HOTELS acts exclusively as a host. As such, B&B HOTELS cannot be held responsible for the information stored, if B&B HOTELS was not actually aware of their manifestly illegal nature or of the facts and circumstances that determined their nature or if, from the moment it became aware of it, B&B HOTELS acted promptly to obscure such data or inhibit access to it.

The reporting of abuse is handled as follows:

1. Reporting abuse refers the review to moderation (but does not necessarily guarantee that it will be withdrawn from publication, after the moderation process).
2. The review or response is studied by our moderation services and may be subject to further follow-up.
3. The author of the report may be contacted in this context during the period in which the moderation takes place. During this period, the review or response still remains published.
4. the review or response will be removed if it violates these terms of use or any applicable law or regulation.

B&B HOTELS cannot be held responsible to the customer of the review service in case of:

- incorrect installation and/or incorrect configuration and/or malfunction of the User's equipment,

- improper use of the application,
- inability to access the application,
- disturbances, interruptions and/or total or partial unavailability of the customer review service,
- force majeure within the meaning of the Court of Cassation.

In no case will B&B Hotels be required to repair direct and/or indirect, material and/or immaterial damages, suffered by the customer and/or by third parties due to the use of the review service.

4. User's liability

The customer is solely responsible for any direct or indirect, material or immaterial damage, to any person, caused by the use of this application.

5. Suspension/interruption of access to the customer review service

B&B HOTELS reserves the right to suspend or interrupt access to the customer review service at any time, in particular in case of violation by the customer of one of its obligations, of the rules of use and especially in case of hacking, illicit use or dissemination of messages contrary to public order or good morals originating from or caused by the customer's account, without B&B HOTELS being held responsible and without the customer being able to request any compensation or reparation.

In addition, B&B Hotels, at the request of third parties or any competent authority, reserves the right to suspend or interrupt a customer's access to the review service without its liability being invoked and without the customer being able to request any compensation or reparation.

6. Cookies

The User is informed that when using the customer review service, it is likely that information relating to the navigation of his terminal (computer, tablet, smartphone, etc.) will be saved in "cookie" files installed on his terminal, based on the choices he has made regarding cookies by setting his browser software. For more details on the use of cookies, please consult our Cookie Policy available at: <https://www.hotel-bb.com/en/cookies-policy>

7. Confidentiality

When the customer accesses and uses the review service, B&B HOTELS collects and processes, to the extent permitted by law, the personal data that the user provides (e.g. name, date of birth, e-mail address, booking details, etc.). For more details on how your personal data is collected and processed, please consult our Privacy Policy, available at the following address: <https://www.hotel-bb.com/en/privacy-policy/italy>

8. Competent courts and applicable law

9. Sanctions

The customer who contravenes the rules previously defined is liable to suspension of their access to the review service as well as the legal actions provided for by the laws and regulations in force.

10. Entry into force

These Terms of Use for the review service are applicable and are considered accepted by the customer upon confirmation of the review.